



Limited Lifetime Warranty Exterior Wood Doors

What This Warranty Covers TruStile Doors Inc. (TruStile) warrants to the original buyer of a TruStile Wood Door specifically for exterior purposes (the "Product") that the Product shall: 1) Comply with the WDMA Industry Standard I.S.-6 (in effect as of the date of manufacture of the Product) pertaining to Measurements, Tolerances and Warp; and 2) Be free from defects in materials and workmanship.

This Warranty Does Not Cover:

- 1) Any TruStile Door that is over three-feet six-inches (3'6") in width and/or eight-feet (8') in height.
- 2) Warp not exceeding ¼" in the plane of the door itself for doors three-feet (3') X seven-feet (7') or smaller. For doors larger than three-feet (3') X seven-feet (7'), warp not exceeding 3/8" in the plane of the door itself.
- 3) Damage caused by attempts other than TruStile to repair the Product.
- 4) Product failure due to improper installation.
- 5) Damage caused by failure to comply with the finishing, handling or care instructions provided by TruStile. Including but not limited to damage caused by improper handling or on-site storage.
- 6) Damage due to trimming more than one-inch (1") total of the Product.
- 7) Damage caused by failing to seal all six (6) sides of the Product. All edges must be sealed immediately after fitting and hanging with the integrity of the finish maintained.
- 8) Defects caused by bow or nonalignment in the frame or jamb in which the door is hung or improper hanging.
- 9) Damage due to failure to perform normal owner's maintenance, including maintaining the finish (factory or non-factory finish).
- 10) Natural variations in the color or texture of the wood including variations in the appearance of "Product" from Factory Distressing.
- 11) Variations or unsatisfactory results in gloss level, texture or appearance resulting from the field application of paint or other finishing material.
- 12) Panel shrinkage of 1/8" or less. (Note: Panels are designed to "float". Temperature changes may cause the wood panels to shrink, leaving an unstained line along the panel edge.)
- 13) Slight expansion due to differing environmental conditions.
- 14) Damage caused by temperature buildup where a storm door is utilized.
- 15) Damage caused by others or by any cause beyond the control of TruStile, including but not limited to, damage caused by normal wear and tear, weathering (including corrosion of components in seacoast applications); customer misuse, abuse, neglect or alteration; or, fire, flood, earthquake, storm, tornado or other acts of nature. Misuse includes but is not limited to, placing a door on part of a structure without providing adequate overhang. Proper overhang is determined by the typical weather conditions of the area where the door is to be used. Adequate overhang is defined as one half the distance from the bottom of the door to the bottom of where the overhang begins. This significantly decreases the chance of warping, checking and de-lamination caused by the sun.
- 16) Doors shipped out of the continental US, Hawaii or Canada.

How Long The Warranty Lasts and What TruStile Will Do. Should the Product fail to conform to this warranty within a period of five (5) years from the date of purchase of the Product, TruStile will, at its option, (a) repair the Product, (b) replace the Product in the same stage of fitting or finishing as was initially supplied by TruStile, or (c) refund the price originally paid to TruStile for the Product. After five (5) years from the date of purchase of the Product, should the Product fail to conform to this warranty, you may purchase a new door similar to the Product at fifty-percent (50%) of the current retail cost of such door.

If the claimed nonconformity is warp, TruStile may defer repairing or replacing the Product for a period of up to twelve (12) months from the latter of the date of claim or the date of installation, as it is not uncommon for a temporary warp condition to occur as the door adjusts to local weather conditions. This deferral will not be counted against the warranty period.

What TruStile Will Not Do. TruStile is not responsible for transportation, shipping, removal, finishing, labor or installation charges or costs incurred in replacing the Product or any other costs relating to the replacement of the Product. In addition, TruStile shall not be responsible for indirect, consequential or incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

How to Get Service. Claims under this warranty must be made in writing, with proof of purchase and prior to any repair work, to: TruStile Doors Inc., 1780 East 66th Ave., Denver, CO 80229. TruStile reserves the right and must be given a thirty (30) day opportunity to have a TruStile representative field inspect the Product.

How State Law Applies. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. TruStile shall not be responsible for indirect, consequential or incidental damages, or for any amount in excess of the purchase price of the defective Product, whether the claim is for breach of warranty or negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty sets forth TruStile's maximum liability for the Products. TruStile makes no other warranty, expressed or implied with respect to its Product. No distributor, vendor or TruStile representative has the permission to alter this warranty.