

# ALENCO

## Window and Door

# Limited Warranty

This Limited Warranty extends only to the Original Purchaser. This Limited Warranty cannot be assigned or transferred by operation of law or otherwise and shall not be extended to any subsequent owners.

### WINDOW and DOOR

Alenco Building Products, Inc. ("Alenco"), warrants, subject to the conditions and restrictions contained herein, that Alenco fenestration products shall be guaranteed against defects in materials and workmanship for a period of one (1) year from date of acceptance of the installation, provided installation is in accordance with the manufacturer's specifications and instructions. This warranty does not include parts that have been abused, misused or not used for the purpose intended nor parts that have been damaged in shipments that are not the responsibility of Alenco.

### INSULATED GLASS

Alenco insulated glass units to which this Limited Warranty applies contained in insulated glass windows and doors manufactured by Alenco, shall be free from material obstruction of vision as a result of film accumulation on interior glass surfaces resulting exclusively from failure of the hermetic edge seal (from sources other than glass breakage or cracking) due to faulty manufacture by Alenco for a period of ten (10) years from date of manufacture of the Alenco insulated window or door containing the unit.

If the unit fails to perform in accordance with the above statements during the applicable warranty period, Alenco shall, upon written notification and validation of the complaint by inspection by its designated representative, supply a replacement for the non-conforming unit or grant a credit for a portion of the cost of the unit, as hereinafter specified. Alenco's obligation under this Limited Warranty is to supply a replacement unit for the non-conforming unit FOB Alenco's nearest active dealer to the installation during the first year of the Limited Warranty period. During the second year through the end of the tenth year of the Limited Warranty period, Alenco's obligation is to issue a credit to the Original Purchaser toward purchasing a replacement unit manufactured by Alenco.

Labor of any kind or other costs to remove the non-conforming unit and/or to install the replacement unit is not included in this Limited Warranty. Alenco shall bear no other expense of any kind and the Original Purchaser's exclusive remedy shall be replacement or credit on the basis stated. The Original Purchaser shall pay any and all labor costs necessary to install replacement units.

This Limited Warranty is void, and Alenco shall not be obligated to replace any unit or provide a credit for any unit where the necessity of such replacement in Alenco's opinion, is due in whole or in part to improper installation of the Alenco insulated window or door containing the unit, maintenance or service, modification or alteration or accident, involving the unit. Additionally, this Limited Warranty shall not apply to (i) a unit sold or installed outside of the United States, (ii) a unit damaged in handling and/or installation, (iii) a unit that is subjected to stresses resulting from localized application of heat causing excessive heat differentials over the surface or edges of the glass, (iv) seal failures due to faulty or improper installation, (v) use of unapproved exterior applied agents (e.g., unapproved cleaning agents, oil based compounds, etc.), (vi) any installation in excess of 6,000 feet above sea level of any unit without proper capillary breather tubes, (vii) in the event of application of films or decorations (e.g., sun-absorbing or reflective films or decorative substances), (viii) a unit installed in a high vibration area (e.g., airports) or a high moisture area (e.g., swimming pool or spa enclosures), where there is excessive vibration of the building or foundation or abnormal moisture or chemical environments, (ix) a unit sold or installed in an excessive saline environment, or (x) a unit that has been subjected to pressure cleaning.

If Alenco supplies a replacement unit, the Limited Warranty of the replacement unit will extend for the time remaining on the original Limited Warranty hereunder and the warranty period will not be extended. In all cases, the date of manufacture of the Alenco insulating window or door containing the unit to the date that the claim is made will govern the extent of the coverage under the Limited Warranty.

Alenco reserves the right to discontinue or make changes in the unit and/or in any of its insulating windows or doors or any other products. If the unit covered by this Limited Warranty is not available, in the event of replacement of a non-conforming unit, Alenco shall have the right to substitute a replacement unit that in Alenco's sole discretion is of equal quality or value.

Alenco is providing an express Limited Warranty as set forth herein. Alenco cannot and shall not be liable for a breach of any other written or oral express warranties, such as those, if any, given by dealers, contractors, applicators, installers or distributors of the units and/or of the Alenco insulated windows or doors containing the units. **ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALENCO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTIES. YOUR EXCLUSIVE REMEDY SHALL BE REPLACEMENT OR CREDIT ONLY ON THE TERMS STATED IN THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

This Limited Warranty gives you specific legal rights. You may also have other rights, which vary, from State to State.

Claims under this Limited Warranty must be presented in writing, as soon as practicable after discovery of non-conforming unit and in all cases within the applicable warranty period, to:

Quality Assurance Manager  
Warranty Claims Department  
615 Carson Street  
Bryan, Texas 77801

This claim should (i) describe the claimed defect, (ii) provide the date of manufacture of the unit as appears on the unit spacer (lower portion of unit), (iii) provide that the claimant is the Original Purchaser, and (iv) state the Original Purchaser's name, address, and telephone number.

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